



Limited Warranty Information

ELECTRIC VEHICLE SUPPLY EQUIPMENT and ACCESSORIES

ZEF Energy Inc.
323 North Washington Avenue, Suite 200
Minneapolis, MN 55401
Primary Line: (888) 493-3638
Email: support@zefenergy.com

ZEF Energy shall provide the following warranty with respect to the Products to Representative, its Sub-Representatives and their customers:

Product 5-year parts, 5-year factory labor:

ZEF Energy, Inc. warrants this product to be free from defects in material and workmanship. The warranty period shall commence on the date of installation (first use). The product installation date must be evidenced and communicated to ZEF Energy by way of the warranty registration card (or registration within the ZEFNET platform). The warranty registration card must be filled out completely and accurately, and returned to ZEF Energy within 30 days after installation, and the product installation date shall be within 6 months after the purchase date. If a Product installation date is not communicated to ZEF Energy as described above, the product purchase date shall serve as the warranty commencement date.

If this product is defective in materials or workmanship during the warranty period, ZEF Energy will, at its option, repair or replace the product. Repair parts and/or replacement products may be either new or reconditioned at ZEF Energy's discretion. This limited warranty does not cover service or parts to repair damage due to improper installation or use, including but not limited to improper connections with peripherals, external electrical faults, accident, disaster, misuse, abuse or modifications to the product not approved in writing by ZEF Energy. Any service repair outside the scope of this limited warranty shall be at applicable rates and terms then in effect. This warranty covers factory parts and factory labor only; it does not cover field service or removal and replacement of the product or any other costs.

All other express and implied warranties for this product including the warranties of merchantability and fitness for a particular purpose are hereby disclaimed. Some states do not allow the exclusion of implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you. If this product is not as warranted above, your sole and exclusive remedy shall be repair or replacement as provided above. In no event will ZEF Energy, any of its authorized sales and service representatives, or its parent company, be liable to customer or any third party for any damages in excess of the purchase price of the product. This limitation applies to damages of any kind including any direct or indirect damages, lost profits, lost saving or other special, incidental, exemplary or consequential damages whether for breach of contract, tort or otherwise or whether arising out of the use of or inability to use the product, even if ZEF Energy or an authorized ZEF Energy representative or dealer has been advised of the possibility of such damages or of any claim by any other party. Some states do not allow the exclusion or limitation of incidental damages for some products, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

To obtain warranty service:

Call your nearest authorized Service Representative or ZEF Energy at the above numbers. You will receive information as to how service for the product will be provided. If you mail or ship the product in for service, you must insure the product, prepay all shipping charges, and properly pack it for shipment in its original shipping container or its equivalent. You are responsible for all loss or damage that may occur in transit. You must provide proof of purchase of the product and the purchase date before any warranty service can be performed.